

Service Tariff

1.1.2024 (Prices VAT 0%)



1. Deliveries

€/order

Delivery to a Sonepar branch5.50

Goods in stock delivered the next business day to any Sonepar branch.

Express delivery, pick up from Central Distribution Centre20.00

Goods from CDC assortment delivered the next business day to any Sonepar branch. Monday-Friday between 0630-2000hrs.

Standard delivery

Next business day delivery to a customer specified address (excepting remote delivery districts). Deliveries requiring special transport equipment (e.g., shipments of plastic conduits, items made from concrete or pylons and steel products exceeding 4 metres in length) will be delivered within 2 business days, excepting remote delivery districts. Special transport does not include unloading.

Weight of order	Delivery fee
< 20 kg	22 €/order
20-200 kg	44 €/order
200-1000 kg	66 €/order
> 1000 kg *	88 €/tonne/order

Green delivery: Standard delivery fee + order specific surcharge

Customer is marked for a share of Sonepar distribution network's fossil-free transportation. Service includes a free customer-specific report on actual emissions and reduction. Ask for more information from your Sonepar Salesperson.

Weight of order	Surcharge
< 20 kg	2 €/order
20-200 kg	3 €/order
200-1000 kg	4 €/order
> 1000 kg *	5 €/tonne/order

* Increases in increments of 100 kg, max. 500 €

Same day delivery50.00

Delivery from Sonepar's Central Distribution Center assortment on the same day provided order is placed between 0700-1000 hrs to a salesperson. Deliveries within capital region to specified address and to Sonepar stores. Delivery to store also in these locations: Turku, Salo, Lohja, Tampere, Hämeenlinna, Riihimäki, Porvoo, Lahti, Kouvola and Kotka.

Local district delivery50.00

Local district delivery from the store's stock selection is available in limited areas in these towns: Joensuu, Jyväskylä, Kokkola, Kotka, Kouvola, Kuopio, Lahti, Lappeenranta, Oulu, Tampere, Turku, Seinäjoki and Vaasa. Orders received by 0830 hrs will be delivered by approximately 1100 hrs and orders received by 1130 hrs will be delivered by approx. 1400 hrs.

Express delivery150.00

Express order placed to any Sonepar office on Mondays-Fridays during normal sales opening hours + actual freight costs between 0700-1600 hrs or to Customer Service between 1600-1700 hrs. Delivery method as per separately agreed upon.

Hourly delivery, delivered to jobsite.....55.00

Supplies from Sonepar's Central Distribution Centre assortment can be ordered for deliveries departing between 0700-1500 hrs to capital region jobsite locations. Additional information and products'/orders' maximum dimensions are available at: www.sonepar.fi/tuntitoimitus

Precise delivery88.00

Order is delivered within the agreed time frame window to the delivery address. + standard delivery fee

Deliveries requiring lifting equipment.....150,00

Sonepar delivers orders that require lifting equipment for unloading with a crane truck, + standard delivery fee unless expressly agreed otherwise with the customer. Deliveries requiring lifting equipment will be delivered in 2 business days, excepting remote delivery districts.

Crane assisted haulage with lifting installation service170 €/h

Includes transportation and transfer back. Area of operation Southern Finland only. Sold in as per actual hours of work connection with product purchases and deliveries. For more information please contact your Sonepar salesperson.

Emergency delivery300.00

Emergency delivery order made by calling 010 283 3333 on Mondays-Fridays between + actual carriage costs 1700-0700 hrs as well as on weekends and public holidays.

Procurement product delivery..... Delivery charge

Sonepar procures and delivers product(s) outside Sonepar's in-stock selection + actual costs in excess of this to the customer.

! NB! Orders for the next working day must be placed before 1600 hrs in the main. The exact region-specific order cut-off times and delivery promises are available at: verkkoakauppa.sonepar.fi/fi/jakelulupaus. Please note the service-specific delivery restrictions, e.g. cables cut-to-length and solar panel packing.

2. Cable measuring service

When delivering cables cut to a specified length Sonepar charges the following service fees per cut-to-length:

€/cut-to-length	
Medium voltage cables	60
Fibre-optic cables	40
Cables with cross-section area exceeding 16 mm ² (total surface area of the conductors)	29
Cables with cross-section area max. 16 mm ² (total surface area of the conductors)	15

- ! Next day delivery can be organised if order is placed before 1500 hrs.

3. Packaging

Products are delivered in standard factory packaging. Sonepar makes a separate charge as per actual incurred costs for all expenses relating to non-standard packaging and protective material. Recycling or disposal of packaging is the buyer's responsibility.

Pallets, drums and containers

FIN pallet	€20/pc
EUR pallet	€16 pc
Disposable pallet	Free of charge
Cable drums	As per cable price list
Other packaging	As per the separate packaging price list
On-site containers	Priced on a project-by-project basis

Solar panels - packing

- €30 / order (applicable to orders that are not multiples of full-pallets).
- Next day delivery can be organised if order is placed before 1300 hrs.

Position identifiers on packaging

In-stock products' position identifiers per order line	€20/order
Position identifiers to procured products	Priced on a project to project basis

Weatherproofing €18/order

Sonepar's in-stock products delivered to customer expressly weatherproofed. The service can be ordered with no salesperson assistance directly from Sonepar's webshop with electricity number 9730801.

- ! Next day delivery can be organised if order is placed before 1400 hrs.

Order sorting service €18/order

Sonepar's in-stock products are delivered to destinations as separate order-specific pallets instead of a centralised delivery. The service can be ordered with no salesperson assistance directly from Sonepar's webshop using electrical number 9730800.

- ! Next day delivery can be organised if order is placed before 1400 hrs.

Eco-friendly delivery €40/order

Sonepar's stock products are delivered to customer with minimised packaging and in recyclable delivery units. (Deposit fees: plastic case €25/pc and pallet collar €15/pc). Recyclable delivery units to be returned to the nearest Sonepar store. The service can be ordered online or from a salesperson using electrical number 9730803.

- ! Next day delivery can be organised if order is placed before 1400 hrs.

Position-specific precision sorting €20/order

The order is split into several positions (boxes) as per requirements. At minimum, one line is one box. The service is priced at €20/order, regardless of the number of lines/boxes. Order from webshop or from Sonepar salesperson using electrical number 9999270.

4. Drum return

Cable drums sold by Sonepar that are returned to Sonepar's branches or the Central Distribution Center in undamaged condition (also S4 and SS Sonepar plywood drums) will be refunded at 40% of the currently valid sales price (excluding single-use cable spools). Carriage is to be paid by the party returning the drums. Request for more information from a salesperson.

Scrapping fees €100/pc

- Unrecyclable scrap drums as well as those not in Sonepar's selection.
- Uncoiling cable from a drum.

5. Storage-in-transit at CDC

Procurement item storage-in-transit allows customer to store their project goods at Sonepar's Central Distribution Centre for up to seven (7) days with no charge. Charge for any overtime days includes all logistics handling costs. Minimum chargeable unit is always one (1) EUR pallet.

Tariffs for units exceeding 20 in number are agreed upon separately.

Unit to be stored	€/24-hrs
Storage EUR pallet, box	2
Storage Pallet/long 200 cm	4
Storage Cable drum < K12	2
Storage Cable drum >= K12	4
Storage Bundle exceeding 4 metres *)	4
Storage Long goods exceeding 4 metres *)	2

*) Stored unsheltered outdoors

6. Other service fees

Electronic invoice / e-mail invoice €0

Insurance*) 0,30 % of order value

Paper invoice €4,50

Small order fee on orders less than €25 €5

*) Sonepar insures all deliveries on customer's behalf to the address specified on the order or to any Sonepar store unless otherwise agreed in writing. Insurance premium charged in accordance with the Service Tariff.

Sonepar Finland value-added services

Comprehensive pre-installation services from Sonepar- e.g. pre-installation of lighting fixtures, distribution cabinets and flange mounted motors as well as customised casing projects.

Additionally, amongst others: a solar panel lifting service (order panels directly onto your roof) and container services.

Ask your Sonepar Salesperson more about the services. Do call on our webshop for more detailed descriptions and instructions of our service products and value-added services.

Sonepar Suomi Oy

Tel. 010 283 11

Ritakuja 2 / P.O.Box 88 / 01741 Vantaa

sonepar.fi / Customer service 010 283 2222

Sales Offices:

Vantaa 010 283 2300

Vantaa/Tuupakka 010 283 2330

Vantaa/Koivuhaka 010 283 2900

Espoo/Olarinluoma 010 283 2600

Helsinki/Hermannin 010 283 2550

Helsinki/Kamppi 010 283 2720

Helsinki/Konala 010 283 2500

Hämeenlinna 010 283 2650

Iisalmi 010 283 3740

Joensuu 010 283 3750

Jyväskylä 010 283 3600

Kajaani 010 283 3980

Kemi 010 283 3940

Kokkola 010 283 3540

Kouvola 010 283 3800

Kotka 010 283 3840

Kuopio 010 283 3700

Lahti 010 283 2700

Lappeenranta 010 283 3860

Lohja 010 283 2750

Mikkeli 010 283 3880

Oulu 010 283 3900

Pori 010 283 3240

Porvoo 010 283 2800

Rauma 010 283 3460

Riihimäki 010 283 2850

Rovaniemi 010 283 3960

Salo 010 283 3440

Savonlinna 010 283 3770

Seinäjoki 010 283 3560

Tammisaari 010 283 3480

Tampere/Sarankulma 010 283 3200

Tampere/Kalkku 010 283 3222

Turku 010 283 3400

Turku/Skanssi 010 283 3430

Tuusula 010 283 2950

Vaasa 010 283 3500

Varkaus 010 283 3790